

Frequently asked questions:

1) How do i finish setting up the wireless connection?

To finish the wireless connection setup, select settings, then network from the ZaapTV menu and run the wireless wizard.

2) Is WPA/WEP security supported for wireless connections?

Yes. WPA/WEP security is supported.

3) Is there a subscription fee for using ZaapTV?

Please visit www.zaaptv.com.

4) I can't see the ZaapTV startup screen or menu?

Make sure that the TV input is set to the port where the ZaapTV video cable is connected, Remove and insert power cable again.

5) How do i get the best signal from my remote?

Keep the ZaapTV POD in line with the remote for good reception of the remote signal.

6) Can i reset the ZaapTV POD?

To power cycle the POD press the red button on the remote for 8 seconds.

7) How do i switch from an HDMI video connection to an RCA?

After removing the HDMI cable connect RCA cable in the A/V socket and power recycle by removing the power cable and inserting it again. The ZaapTV POD defaults to HDMI when HDMI cable is connected.

Troubleshooting:

1) No Audio/Video output, please check if A/V cable is inserted fully.

Remove power cable and insert again.

2) Could not connect to my wireless router?

The access point you are trying to connect may have encryption activated, and requires a WEP key for systems to attach to the router.

3) Can not access the ZaapTV zone?

Please register the POD on www.zaaptv.com.

4) Using DVI to HDMI converter, please connect composite cable for the audio.

Technical support:

Online: www.zapptv.com/support

email: support@zaaptv.com

How to use ZaapTV remote



Easy Set Up Guide



by Cressida Telecom AB

www.ZaapTV.com

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